

SERVICE INFORMATION LETTER

Ocean Signal SafeSea V100 / ACR SR203 VHF

- SUBJECT:** Free of charge replacement of Ocean Signa LB4V / ACR 1061 battery with Expiry Date not Exceeding January 2020
- SUMMARY:** Ocean Signal Ltd. is continually monitoring the serviceability of its products to ensure they are maintained in optimum condition to meet regulatory and manufacturer's requirements. During routine testing of expired unused batteries by ship inspectors, Ocean Signal has been advised of incidence of failure of unused batteries with the seal still intact. Investigation of the failed packs indicates that the batch of cells used in the manufacture of the LB4V within the expiration date range July 2019 through January 2020 may be liable to premature failure. This service advisory is intended to notify customers of a service exchange policy for LB4V Lithium batteries within this expiry date range and not exceeding January 2020.
- MODELS AFFECTED BY THIS NOTICE:** Ocean Signal SafeSea V100 and ACR SR203 VHF Handheld Transceiver (GMDSS)
- APPLICABILITY:** LB4V replacement battery
- REFERENCES:** Marine Equipment Directive 2014/90/EU
- ACTION:** Please inspect the battery on the radio to determine the Expiry Date marked on the outside of the LB4V / 1061 battery as shown in the photo. The Model Number, Expiry Date and Serial Number of the radio should be provided to Ocean Signal as described in section 6.1 with your contact details, vessel name and shipping address for the new battery to be dispatched to. On receipt of valid information, a new battery will be provided promptly by Ocean Signal or one of its distributors.

6.1. Contact:

- 6.1.1. Telephone: +44 (0) 1843-808716
- 6.1.2. Email: info@oceansignal.com
- 6.1.3. Website: <http://oceansignal.com/contact/>



- Service and Support:** If you have any questions about this Service Information Letter or require any further information please contact the following: David Sheekey, Type Approval and QMS Facilitator for Ocean Signal at +44 (0) 1843 282937 or David.Sheekey@oceansignal.com. Visit our website www.oceansignal.com to learn more about our products and support network.